

## TERMS AND CONDITIONS “LONG DISTANCE LOAD & UNLOAD SERVICES”

### **Package #4: Local Load & Unload Services (\$418.00)**

\$98 Down Online Payment, \$160 Cash On Arrival (**per location**) = 2 Movers, 4 Service Hours. \$50.00  
Each Additional Service Hour (Covers Both Workers)

Workers/Movers may charge Overtime Rates past 8 hours.

**Description:** 2 Local Movers (Network Service Providers), Load and Unload Customers Items, Objects and Appliances to and from the Moving Vehicles or Facility (Rental Trucks, Vans, Pods, Containers, Overseas Crates, Self Storage Bins). Service requests must be within a 30 mile radius of covered Metropolitan Service Areas for no additional fees. Beyond this area, a travel fee may be charged. You will be consulted if a travel fee is involved. If your service area is questionable, please call. Items over 300 pounds: shall be listed in the "Special Instructions Box" on the Service Order Form and pre-approved by the company. Items over 300 pounds may not be moved if they are not listed and or pre-approved. The Customer shall provide the proper equipment and or supplies (Dollies, Boxes, Pads, Tie Down Straps, Rope, Etc.) needed to facilitate the move. Moving equipment and or supplies are generally available from the Rental Truck facility. The customer shall be liable for providing and driving all moving vehicles. Movers will assist with disassembling and assembling of bedroom sets, and the disconnection and reconnection of appliances (washer, dryer, refrigerator, freezer).

**3 Day Notice:** Service Order Forms shall be submitted 3 Days (or more) prior to the moving date.

Although we can accommodate "last minute" moves with less notice, an additional fee will apply. Sunday or Holiday moves will be approved only with prior contact. Please call to see if Sunday or Holidays are available in your area.

**Cancellation Fees:** \$49.00 There is no charge to change your service date, provided you give us at least 48 hours notice of the need to change the date. Refunds: Shall occur within 3 days, starting with the cancellation date.

**DAMAGE CLAIMS** The Company shall be liable for damage to items which are "Dropped" by the Workers/Movers during the first 4 hour of services. No other damage claims will be awarded and or processed. Coverage is limited to standard valuation based on \$0.60 per pound up to a maximum of \$30 per article. Pressed-board, particle board and/or compressed wood furniture is excluded from any coverage because of the nature of the material. Please note, that most Home Owners or Renters Insurance Policies cover Damage to Items, Objects, and Appliances while being relocated by the Owner of said items, objects, and appliances via rental moving trucks.